#### INCIDENT RESPONSE NEWS RELEASE (UNAFFECTED PARTY)

#### [INSERT COMPANY LOGO]

**Media Contact:**

[NAME]

[PHONE NUMBER]

[EMAIL ADDRESS]

**[STAKEHOLDER] REMINDS LOCAL RESIDENTS TO CONTACT INDIANA 811 BEFORE ALL DIGGING PROJECTS**

*Incident in [LOCATION] serves as reminder to determine approximate location of buried utilities before digging*

**CITY, Ind.** **(MONTH XX, 2024)** — In light of the recent [DESCRIPTION OF INCIDENT] incident in [CITY, STATE], [INSERT STAKEHOLDER] would like to remind Indiana residents that it is important to contact Indiana 811 at least two full working days before digging to have underground utility lines marked. While the reasons for this incident are still under investigation, it’s a reminder of the vast underground infrastructure in Indiana and how one free call to 811 or a visit to [Indiana811.org](https://indiana811.org/) can help prevent an unfortunate incident.

Striking a single line can cause serious injuries, repair costs, fines and inconvenient outages. Residents are responsible for having lines marked before they dig, whether it’s for a large project, such as building a deck, or a small one, such as planting a tree.

Those who contact 811 are connected to Indiana 811, which notifies the appropriate utility companies of the individual’s intent to dig. Professional locators are sent to the requested dig site to mark the approximate locations of underground lines with flags, spray paint or both. Once lines have been properly marked, digging can begin around the marked lines.

Anyone planning to dig should follow the five important steps for getting utilities marked – plan the project, contact Indiana 811, wait for the marks, confirm the marks and finally, dig with care. The depth of utility lines can vary for a number of reasons, such as erosion, previous digging projects and uneven surface.

“In light of the recent incident in [LOCATION], [INSERT STAKEHOLDER] would like to remind residents that contacting 811 is the first step for both professional and do-it-yourself diggers to avoid striking an underground utility line,” said [INSERT REPRESENTATIVE NAME], [TITLE] for [INSERT STAKEHOLDER NAME]. “It’s the easiest step residents can take to protect themselves and their communities."

Visit [www.indiana811.org](http://www.indiana811.org) for more information about 811 and the safe digging process.

# # #